



Business Networking Solution

Installation Guide

Festa Smart Switch

About this Installation Guide

This Installation Guide describes the hardware characteristics, installation methods and the points that should be attended to during the installation. This Installation Guide is structured as follows:

Chapter 1 Introduction

This chapter describes the external components of the switch.

Chapter 2 Installation

This chapter illustrates how to install the switch.

Chapter 3 Connection

This chapter illustrates how to do the physical connection of the switch.

Chapter 4 Configuration

This chapter illustrates how to configure the switch.

Appendix A Troubleshooting

Appendix B Specifications

Audience

This Installation Guide is for:

Network Engineer

Network Administrator

Conventions

- Some models featured in this guide may be unavailable in your country or region. For local sales information, visit <https://www.tp-link.com/business-networking>.
- The figures in Chapter 2, Chapter 3 and Chapter 4 are for demonstration purposes only. Your switch may differ in appearance from that depicted.
- PoE budget calculations are based on laboratory testing. Actual PoE power budget is not guaranteed and will vary as a result of client limitations and environmental factors.
- This guide uses the specific formats to highlight special messages. The following table lists the notice icons that are used throughout this guide.



Remind to be careful. A caution indicates a potential which may result in device damage.



Remind to take notice. The note contains the helpful information for a better use of the product.

Related Document

The User Guide and CLI Reference Guide of the product are provided on Download Center. To obtain the latest product information, visit the official website: <https://www.tp-link.com/business-networking>.

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Chapter 1 Introduction

1.1 Product Overview

Designed for small and mid-size business, TP-Link Festa Smart Switch provides wire-speed performance and abundant L2 management features. It provides a variety of service features and multiple powerful functions with high security.

The EIA-standardized framework and smart configuration capacity can provide flexible solutions for a variable scale of networks. IGMP snooping optimizes voice and video application. Link aggregation increases aggregated bandwidth, optimizing the transport of business critical data. The Festa Cloud-Based Controller facilitates central management of devices and clients. TP-Link Festa Smart Switch integrates multiple functions with excellent performance, and is friendly to manage, which can fully meet the need of the users demanding higher networking performance.

Festa FS318GP/FS328GP/FS352GP is also a Power Sourcing Equipment (PSE*). Some of the RJ45 ports on the switch support Power over Ethernet (PoE*) function, which can automatically detect and supply power to those powered devices (PDs*) complying with IEEE 802.3af and IEEE 802.3at.

*PSE: a device (switch or hub for instance) that provides power through an Ethernet cable.

*PoE: a technology describes a system to transmit electrical power, along with data, to remote devices over standard twisted-pair cable in an Ethernet.

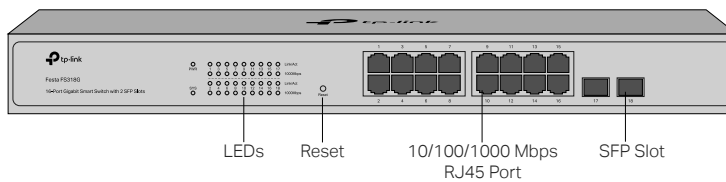
*PD: a device powered by a PSE and thus consumes energy. Examples include powering network cameras, wireless LAN access points, IP telephones, network hubs, embedded computers etc.

1.2 Appearance

Front Panel

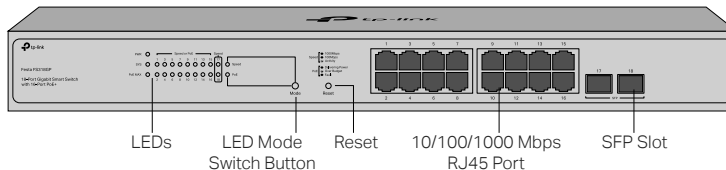
The front panel of Festa FS318G is shown as the following figure.

Figure 1-1 Front Panel of Festa FS318G



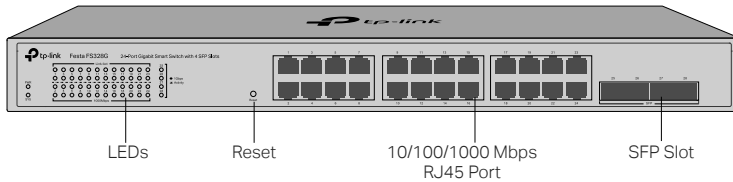
The front panel of Festa FS318GP is shown as the following figure.

Figure 1-2 Front Panel of Festa FS318GP



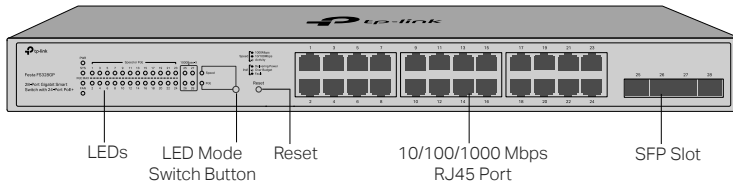
The front panel of Festa FS328G is shown as the following figure.

Figure 1-3 Front Panel of Festa FS328G



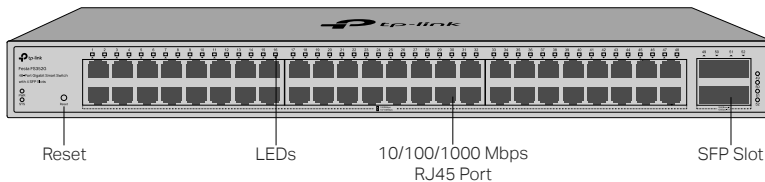
The front panel of Festa FS328GP is shown as the following figure.

Figure 1-4 Front Panel of Festa FS328GP



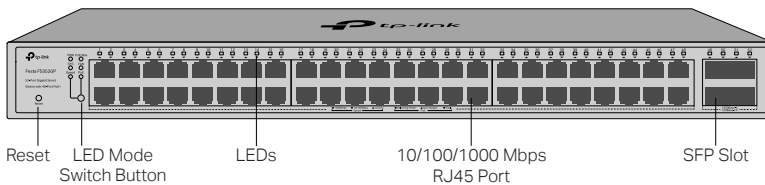
The front panel of Festa FS352G is shown as the following figure.

Figure 1-5 Front Panel of Festa FS352G



The front panel of Festa FS352GP is shown as the following figure.

Figure 1-6 Front Panel of Festa FS352GP



LEDs

For Festa FS318G/FS328G/FS352G

LED	Indication
PWR	On: The switch is powered on. Off: The switch is powered off or power supply is abnormal. Flashing: Power supply is abnormal.
SYS	Flashing: The switch works properly. On or Off: The switch works improperly.
Link/Act	On: A device is connected to the corresponding port but no activity. Flashing: Transmitting or receiving data. Off: No device is connected to the corresponding port. Note: For port 1-18 of Festa FS318G and port 1-24 of Festa FS328G.

Festa Smart Switch

1000Mbps	<p>On: Running at 1000 Mbps.</p> <p>Off: Running at 10/100 Mbps or no device is linked to the corresponding port.</p> <p>Note: For port 1-18 of Festa FS318G and port 1-24 of Festa FS328G.</p>
10/100/1000Mbps	<p>Green On: Running at 1000 Mbps, but no activity.</p> <p>Green Flashing: Running at 1000 Mbps and transmitting or receiving data.</p> <p>Yellow On: Running at 10/100 Mbps, but no activity.</p> <p>Yellow Flashing: Running at 10/100 Mbps and transmitting or receiving data.</p> <p>Off: No device is linked to the corresponding port.</p> <p>Note: For port 1–48 of Festa FS352G.</p>
SFP	<p>On: Running at 1 Gbps, but no activity.</p> <p>Flashing: Running at 1 Gbps and transmitting or receiving data.</p> <p>Off: No device is linked to the corresponding port.</p> <p>Note: For port 25–28 of Festa FS328G.</p>
1000Base-X/ 100Base-FX	<p>Green On: Running at 1000 Mbps, but no activity.</p> <p>Green Flashing: Running at 1000 Mbps and transmitting or receiving data.</p> <p>Yellow On: Running at 100 Mbps, but no activity.</p> <p>Yellow Flashing: Running at 100 Mbps and transmitting or receiving data.</p> <p>Off: No device is linked to the corresponding port.</p> <p>Note: For port 49–52 of Festa FS352G.</p>

For Festa FS318GP/FS328GP/FS352GP

LED	Indication
PWR	<p>On: The switch is powered on.</p> <p>Off: The switch is powered off or power supply is abnormal.</p> <p>Flashing: Power supply is abnormal.</p>
SYS	<p>Flashing: The switch works properly.</p> <p>On or Off: The switch works improperly.</p>
FAN	<p>Green: All the fans work properly.</p> <p>Yellow: Not all the fans work properly.</p> <p>Note: Not for Festa FS318GP.</p>
PoE Max	<p>On: The remaining PoE power is ≤ 7 W.</p> <p>Flashing: The remaining PoE power keeps ≤ 7 W after this LED is on for 2 minutes.</p> <p>Off: The remaining PoE power is > 7 W.</p>
Speed or PoE (When the Speed LED is on)	<p>Green On: Running at 1000 Mbps, but no activity.</p> <p>Green Flashing: Running at 1000 Mbps and is transmitting or receiving data.</p> <p>Yellow On: Running at 10/100 Mbps, but no activity.</p> <p>Yellow Flashing: Running at 10/100 Mbps and is transmitting or receiving data.</p> <p>Off: No device is linked to the corresponding port.</p> <p>Note: Speed or PoE for port 1–16 of Festa FS318GP, port 1–24 of Festa FS328GP, and port 1-48 of Festa FS352GP.</p>

LED	Indication
Speed or PoE (When the PoE LED is on)	<p>Green On: The port is supplying power normally.</p> <p>Green Flashing: The supply power exceeds the corresponding port's maximum power.</p> <p>Yellow On: Overload or short circuit is detected.</p> <p>Yellow Flashing: Power-on self-test failed.</p> <p>Off: Not providing PoE power on the port.</p> <p>Note: Speed or PoE for port 1–16 of Festa FS318GP, port 1–24 of Festa FS328GP, and port 1-48 of Festa FS352GP.</p>
Speed 1000Base-X 1000Base-X/ 100Base-FX	<p>Green On: A 1000 Mbps device is linked to the corresponding port, but no activity.</p> <p>Green Flashing: A 1000 Mbps device is linked to the corresponding port and data is being transmitted or received.</p> <p>Yellow On: A 100 Mbps device is linked to the corresponding port, but no activity.</p> <p>Yellow Flashing: A 100 Mbps device is linked to the corresponding port and is transmitting or receiving data.</p> <p>Off: No device is linked to the corresponding port.</p> <p>Note: Speed for port 17-18 of Festa FS318GP. 1000Base-X for port 25–28 of Festa FS328GP. 1000Base-X/100Base-FX for port 49-52 of Festa FS352GP.</p>

LED Mode Switch Button

Press this button to switch the LED status indication between Speed and PoE.

Reset

With the switch powered on, press Reset button for 5 seconds to reset the switch to its factory default settings.

10/100/1000 Mbps RJ45 Port

Designed to connect to the device with a bandwidth of 10 Mbps, 100 Mbps or 1000 Mbps.

SFP Slot

Designed to install the SFP module.

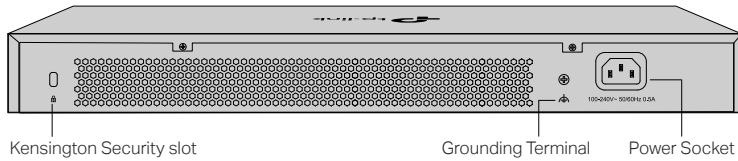
Port Feature

Model	100M/1000 M/10Gbps RJ45 Port	10/100/1000 Mbps RJ45 Port	10/100 Mbps RJ45 Port	SFP Slot	SFP+ Slot
Festa FS318G	/	16	/	2	/
Festa FS318GP	/	16	/	2	/
Festa FS328G	/	24	/	4	/
Festa FS328GP	/	24	/	4	/
Festa FS352G	/	48	/	4	/
Festa FS352GP	/	48	/	4	/

▪ Rear Panel

The rear panel is shown as the following figure. The actual product may differ from the figure.

Figure 1-7 Rear Panel



Kensington Security Slot

Secure the lock (not provided) into the security slot to prevent the device from being stolen.

Grounding Terminal

The switch already comes with lightning protection mechanism. You can also ground the switch through the PE (Protecting Earth) cable of AC cord or with Ground Cable. For detailed lightning protection measures, refer to the Lightning Protection Guide:

https://www.tp-link.com/us/configuration-guides/lightning_protection_guide/.

Power Socket

Connect the female connector of the power cord here, and the male connector to the AC power outlet. Make sure that the voltage of the power supply meets the requirement of the input voltage (100–240 V~ 50/60 Hz).



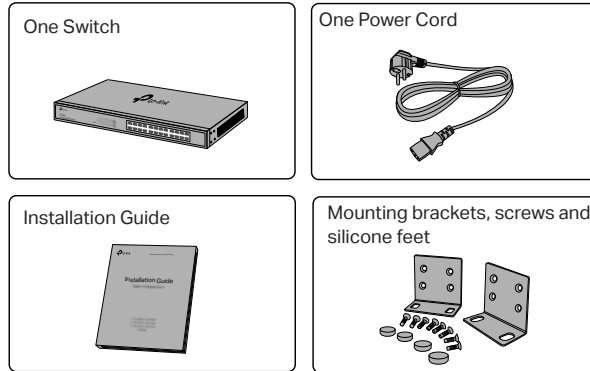
Caution:

You should use the provided power cord.

Chapter 2 Installation

2.1 Package Contents

Make sure that the package contains the following items. If any of the listed items is damaged or missing, please contact your distributor.



*Images are for demonstration only. The actual items may differ in appearance and quantity from the depicted.

2.2 Safety Precautions

To avoid any device damage and bodily injury caused by improper use, you should observe the following rules.

■ Safety Precautions

- Keep the power off during the installation.
- Wear an ESD-preventive wrist strap, and make sure that the wrist strap has a good skin contact and is well grounded.
- Use only the power cord provided with the switch.
- Make sure that the supply voltage matches the specifications indicated on the rear panel of the switch.
- Ensure that the switch is installed in a well-ventilated environment and its ventilation hole is not blocked.
- Do not open or remove the cover of the switch.
- Before cleaning the device, cut off the power supply. Do not clean it by the waterish cloth, and never use any other liquid cleaning method.
- Place the device with its bottom surface downward.

■ Site Requirements

Temperature/Humidity



Festa Smart Switch

Keep the equipment room at an appropriate level of temperature and humidity. Too much or too little humidity may lead to bad insulation, leakage of electricity, mechanical property changes, and corrosion. High temperatures may accelerate aging of the insulation materials, significantly shortening the service life of the device.

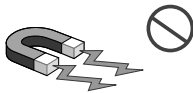
Clearness



The dust accumulated on the switch can be absorbed by static electricity and result in poor contact of metal contact points. Some measures have been taken for the device to prevent static electricity, but too strong static electricity can cause deadly damage to the electronic elements on the internal circuit board. To avoid the effect of static electricity on the operation of the switch, attach much importance to the following items:

- Dust the device regularly, and keep the indoor air clean.
- Keep the device well grounded and ensure that the static electricity has been transferred.

Electromagnetic Interference



Electronic elements including capacitance and inductance on the device can be affected by external interferences, such as conducted emission by capacitance coupling, inductance coupling, and impedance coupling. To decrease the interferences, make sure to take the following measures:

- Use the power supply that can effectively filter interference from the power grid.
- Keep the device far from high-frequency and strong-current devices such as radio transmitting station.
- Use electromagnetic shielding when necessary.

Lightning Protection



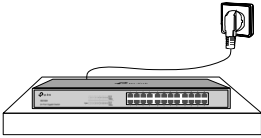
Extremely high voltage currents can be produced instantly when lightning occurs and the air in the electric discharge path can be instantly heated up to 20,000 °C. As this instant current is strong enough to damage electronic devices, more effective lightning protection measures should be taken.

- Ensure that the rack and the device are well earthed.
- Make sure the power socket has a good contact with the ground.
- Keep a reasonable cabling system and avoid induced lightning.
- Use the signal SPD (Surge Protective Device) when wiring outdoor.



Note: For detailed lightning protection measures, refer to the Lightning Protection Guide: https://www.tp-link.com/us/configuration-guides/lightning_protection_guide/.

Installation Site



When installing the device on a rack or a flat workbench, attach much importance to the following items:

- The rack or workbench is flat, stable, and sturdy enough to support the weight of 5.5 kg at least.
- The rack or workbench has a good ventilation system. The equipment room is well ventilated.
- The rack is well grounded. Keep the device less than 1.5 meters away from the power socket.

2.3 Installation Tools

- Phillips screwdriver
- ESD-preventive wrist wrap
- Cables



Note: These tools are not included with our product. If needed, you can purchase them separately.

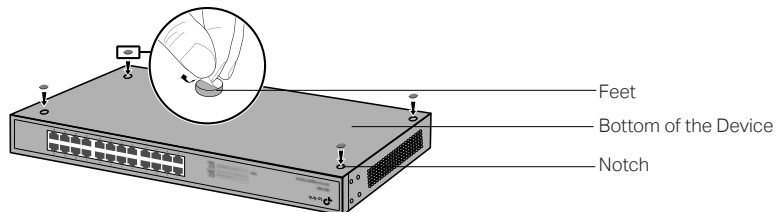
2.4 Product Installation

▪ Desktop Installation

To install the device on the desktop, follow the steps:

1. Set the device on a flat surface which is strong enough to support the entire weight of the device with all fittings.
2. Remove the adhesive backing papers from the feet.
3. Attach the feet to the bottom of the device to prevent it from slipping when placed on a desktop.

Figure 2-1 Desktop Installation

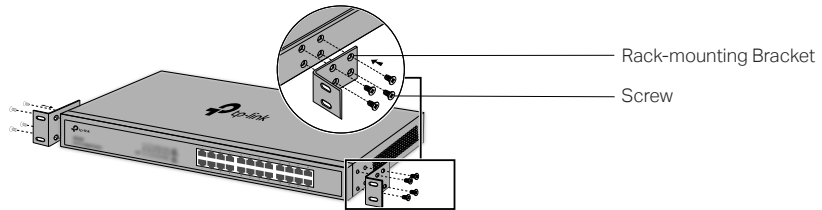


▪ Rack Installation

To install the device in an EIA standard-sized, 19-inch rack, follow the instructions described below:

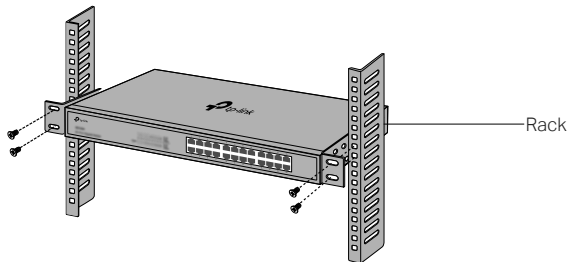
1. Check the efficiency of the grounding system and the stability of the rack.
2. Secure the supplied rack-mounting brackets to each side of the device with supplied screws, as illustrated in the following figure.

Figure 2-2 Bracket Installation



3. After the brackets are attached to the device, use suitable screws (not provided) to secure the brackets to the rack, as illustrated in the following figure.

Figure 2-3 Rack Installation



*The image is for demonstration only.



Caution:

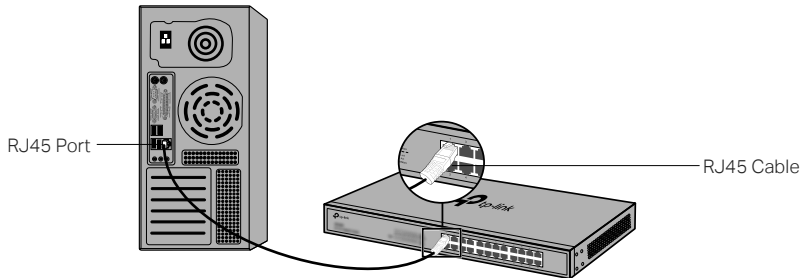
- Leave 5 to 10 cm gaps around the devices for air circulation.
- Avoid placing heavy things on the device.
- Place the device with its bottom facing downwards.
- Mount devices in sequence from the bottom to top of the rack and ensure a certain clearance between devices for the purpose of heat dissipation.

Chapter 3 Connection

3.1 Ethernet Port

Connect an Ethernet port of the switch to the computer by RJ45 cable as the following figure shows.

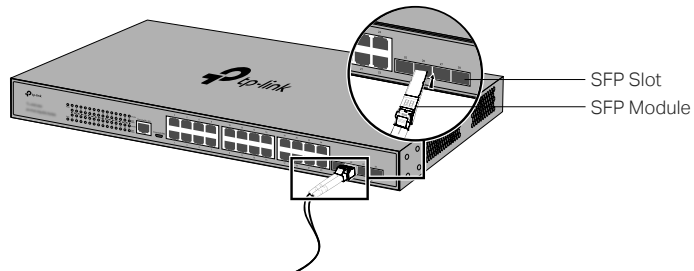
Figure 3-1 Connecting the RJ45 Port



3.2 SFP Slot

The following figure demonstrates the connection of SFP module to an SFP slot.

Figure 3-2 Inserting the SFP Module



3.3 Verify Installation

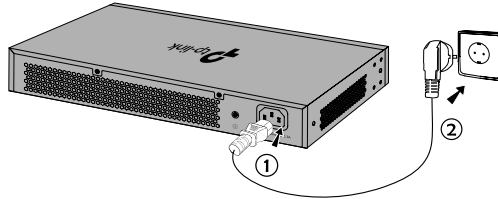
After completing the installation, verify the following items:

- There should be 5 to 10 cm of clearance around the device for ventilation and make sure the air flow is adequate.
- The voltage of the power supply meets the requirement of the input voltage of the device.
- The power socket, device and rack are well grounded.
- The device is correctly connected to other network devices.

3.4 Power On

Plug the negative connector of the provided power cord into the power socket of the device and plug the positive connector into a power outlet as the following figure shows.

Figure 3-3 Connecting to Power Supply



Note:

The figure is to illustrate the application and principle. The provided plug and the socket in your region may differ from the figures above.

3.5 Initialization

After the device is powered on, it begins the Power-On Self-Test. A series of tests run automatically to ensure the device functions properly. During this time, its LED indicators will respond in the following order:

1. The PWR LED indicator lights on all the time. The SYS LED and the LED indicators of all the ports keep off.
2. (For Festa FS318GP) After about one minute, all LED indicators will turn green, and then the LED indicators of all the ports will turn yellow momentarily. Subsequently, all LED indicators except the PWR LED will turn off.

(For Festa FS328GP/FS352GP) After about one minute, all LED indicators will turn green, and then the FAN indicator and LED indicators of all the ports will turn yellow momentarily. Subsequently, all LED indicators except the PWR LED will turn off.

(For other switches) After about one minute, the SYS LED and LED indicators of all the ports will flash momentarily and then turn off.

3. Several seconds later, the SYS LED indicator will flash, which represents a successful initialization.

Chapter 4 Configuration

4.1 Configuration Overview

Festa devices support Controller Mode for central configuration and management.

Controller Mode is helpful in the large-scale network, which consists of mass devices such as access points, switches, and gateways.



Note:

Festa devices also support basic troubleshooting in the Standalone Mode. For troubleshooting instructions, please refer to the FAQ on our official website: <https://www.tp-link.com/support/faq/3910/>.

4.2 Festa Cloud-Based Controller

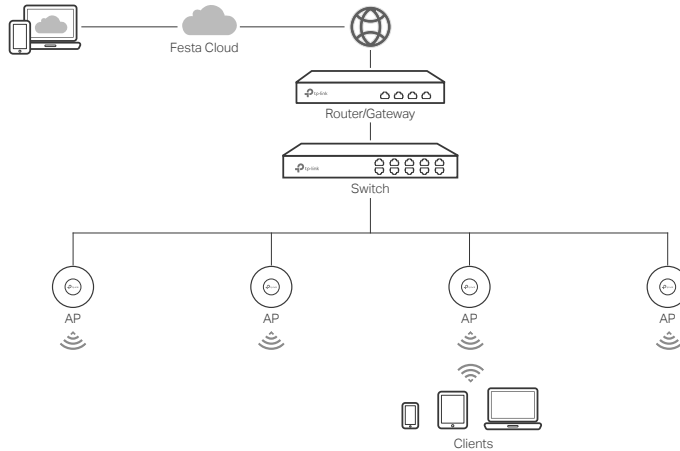
You can configure and manage your Festa devices centrally via the Festa Cloud-Based Controller.



Note:

Before the following configurations, make sure the switch can access the internet. Typically, the switch obtains IP address from the DHCP server. You can check the switch's IP address on the DHCP server.

Figure 4-1 Manage the Network via the Festa Cloud-Based Controller



▪ Via a Web Browser

1. Make sure that your devices can access the internet.
2. Launch a web browser and enter **<https://festa.tplinkcloud.com>** in the address bar. Log in with your TP-Link ID.
3. Click **+ Add Controller**, then you will see you have successfully registered for a Cloud-Based Controller and the controller has been added to the controller list.
4. Click **Set Up Now**, click **Config New Setup** and follow the step-by-step instructions to complete the configuration wizard of the controller.

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5. On the controller's management page, go to **Devices**, and click **+ Add Devices** and follow the step-by-step instructions to adopt your devices.

Now you can configure and manage your devices on the controller.

Note:

1. Before you start, be sure to power up and connect your devices according to the topology figure.
2. A DHCP server (typically a router with DHCP function enabled) is required to assign IP addresses to the EAPs and clients in your local network.

▪ Via Festa App

1. Download and install the TP-Link Festa App from App Store or Google Play.



2. Launch the Festa App and log in with your TP-Link ID.

3. Tap **+** on the upper right corner, then you will see you have successfully registered for a Cloud-Based Controller and the controller has been added to the controller list.

4. Tap **Confirm**, tap **Let's Get Started** and follow the step-by-step instructions to complete the configuration wizard of the controller.

5. On the controller's management page, go to **Devices**, and click **+** on the upper right corner, and follow the step-by-step instructions to adopt your devices.

Now you can configure and manage your devices via the Festa App.

For detailed configurations, refer to the User Guide of the controller. The guide can be found on the download center of our official website: <https://www.tp-link.com/support/download/?type=smb>.

Appendix A Troubleshooting

Q1. Why does the PWR LED work abnormally?

The PWR LED should be lit up when the power system works normally. If the PWR LED worked abnormally, try the following:

1. Make sure that the power cable is connected properly, and the power contact is normal.
2. Make sure the voltage of the power supply meets the requirement of the input voltage of the switch.

Appendix B Specifications

Item	Content
Standards	IEEE 802.3i, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ad, IEEE 802.3z, IEEE 802.3x, IEEE 802.1p, IEEE 802.1q, IEEE 802.1d, IEEE 802.1s, IEEE 802.1w
	IEEE 802.3af, IEEE 802.3at
Transmission Medium	10Base-T: UTP/STP of Cat. 3 or above
	100Base-TX: UTP/STP of Cat. 5 or above
	100Base-FX/LX10/BX10: MMF or SMF SFP Module
	1000Base-T: 4-pair UTP (≤ 100 m) of Cat. 5e, and Cat. 6 or above
	1000Base-SX/LX/LX10/BX10: MMF or SMF SFP Module
LEDs	Festa FS318G: PWR, SYS, 1000Mbps, Link/Act Festa FS318GP: PWR, SYS, PoE MAX, Speed, PoE Festa FS328G: PWR, SYS, Link/Act, 1000Mbps, SFP Festa FS328GP: PWR, SYS, PoE MAX, FAN, Speed, PoE, 1000Base-X Festa FS352G: PWR, SYS, 10/100/1000Mbps, 1000Base-X/100Base-FX Festa FS352GP: PWR, SYS, PoE MAX, FAN, Speed, PoE, 1000Base-X/ 100Base-FX

CE Mark Warning



This is a class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

EU declaration of conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/30/EU, 2014/35/EU, 2011/65/EU and (EU)2015/863.

The original EU declaration of conformity may be found at <https://www.tp-link.com/en/support/ce/>



UK declaration of conformity

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Electromagnetic Compatibility Regulations 2016 and Electrical Equipment (Safety) Regulations 2016.

The original UK declaration of conformity may be found at <https://www.tp-link.com/support/ukca/>



Продукт сертифіковано згідно с правилами системи УкрСЕПРО на відповідність вимогам нормативних документів та вимогам, що передбачені чинними законодавчими актами України.

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Place the device with its bottom surface downward.
- The plug on the power supply cord is used as the disconnect device, the socket-outlet shall be easily accessible.
- The socket-outlet shall be installed near the equipment and shall be easily accessible.
- Plug the product into the wall outlets with earthing connection through the power supply cord.
- The PoE ports shall not be used to charge lithium batteries or devices supplied by lithium batteries.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.



To ask questions, find answers, and communicate with TP-Link users or engineers, please visit <https://community.tp-link.com/business> to join TP-Link Community.



For technical support, the user guide and other information, please visit <https://www.tp-link.com/support/?type=smb>, or simply scan the QR code.

